

# NOTES & ENCLOSURES

## Frequently Asked Questions

### WHAT PRINTING METHODS ARE AVAILABLE IN THIS COLLECTION?

The note cards and enclosure cards in Note & Enclosures can be letterpress printed and foil stamped. We offer flat printing and foil stamping for the return address. We cannot letterpress on the envelopes or flat print on the cards.

### WHAT PAPER OPTIONS ARE AVAILABLE IN THIS COLLECTION?

The color options for paper in Notes & Enclosures are white and ivory. Pointed flap, colored envelopes are offered, and are all shown in your Design Deck.

We offer upgrades to 220# paper for \$2/piece (retail), as well as edge painting, corner rounding, and die cut cards. Please send us an email to confirm pricing on these upgrades.

Be aware of the unique size of these cards. A note measures 4.5" x 6.75" – larger than a standard A6 card and an enclosure is 2.5" x 3.75".

### WHAT IF OUR CUSTOMER WANTS THEIR OWN CUSTOM COLOR?

We can print a custom ink color for a \$75 fee (wholesale). Please provide a PMS (Pantone) number for us to match and be aware that this fee applies regardless of whether we're flat printing (return address) or letterpress printing.

### CAN WE PROVIDE CUSTOM DESIGNS AND ILLUSTRATIONS TO GO ON OUR CARDS?

We do accept custom graphics in all available printing methods if they are in the right format.

We require the design to be vectorized and in one of the following file formats: PDF, AI, or EPS.

Keep in mind, some graphics won't work in certain print techniques so feel free to email us ahead of time and ask if a graphic is possible. While we won't manipulate a graphic after receiving the order, we can often vectorize and adjust the graphic to be printable for an additional \$75 fee.

### IS IT POSSIBLE TO PRINT ON THE COLOR ENVELOPES IN THIS COLLECTION?

We can only flat print return addresses on these envelopes, as they are coated and too thin to go on the letterpress. Remember, flat print ink is not opaque. Therefore, if you're ordering pink envelopes and a return address in watercolor, the pink of the envelope will show through slightly, creating a muddy effect we don't love. If an order is submitted this way, we will either proof the return address in charcoal ink or the color that we think goes best with the order. Unless you're ordering a smooth white or smooth ivory envelope, we recommend that you order return addresses in charcoal, licorice, or something tonal.

Keep in mind how a return address will show up if your customer is getting black, navy, or brown envelopes. They're simply too dark for any ink color to show up. We'd recommend your customer handwriting their return address with a gel pen or metallic sharpie or invest in a return address stamp. Please email us for pricing if you'd like foil stamping for the return address on the envelopes.

Please reach out with questions. It's what we're here for!  
You can reach us at 866.740.4222 or [help@hautepapier.com](mailto:help@hautepapier.com)

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