## PERSONALIZED GIFT TAGS <br> Frequently Asked Questions

WHAT PRINTING AND PAPER OPTIONS ARE AVAILABLE IN THIS COLLECTION?
We can letterpress or foil stamp on white, ivory paper and duplexed papers. Foil stamping is also available on colored papers. Embossing is only available on single thickness papers, so while we can emboss on white, ivory and colored papers, we cannot emboss on 220 \# double thick paper or duplexed paper. Wine tags can also not be printed on 220 \# double thick paper or duplexed paper.

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What SHAPES ARE AVAILABLE FOR GIFT TAGS, AND COULD WE ORDER A CUSTOM
SHAPE?
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We currently have 33 shapes available for our gift tags and while they come with a predrilled hole, we can die cut them without a hole if you indicate that preference when ordering. Custom shapes are available and would need to be quoted based on their design intricacy.

WHAT IF OUR CUSTOMER WANTS THEIR OWN CUSTOM COLOR?
We can print a custom ink color for a $\$ 75$ fee (wholesale). Please provide a PMS (Pantone) number for us to match.

CAN WE PROVIDE CUSTOM DESIGNS AND ILLUSTRATIONS TO GO ON OUR TAGS?
We do accept custom graphics in all available printing methods if they are in the right format.
We require the design to be vectorized and in one of the following file formats: PDF, AI, or EPS.
Keep in mind, some graphics won't work in certain print techniques so please email us to ask if a graphic is usable. We can often help vectorize a graphic for you for an additional $\$ 75$ fee.

DO YOU OFFER THE GROMMETS AND RIBBONS SEEN IN DISPLAY PICTURES?
We do offer grommeting in either a silver or gold finish for an additional charge. While we tend to photograph our tags with ribbons, we don't stock ribbons for resale. If you're looking for ribbon to sell with these, we'd recommend Paper Mart - they have a lot of size and color options!

Please reach out with questions. It's what we're here for!
Our phone number is 866.740 .4222 and email is help@hautepapier.com

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